COVID-19 Workflow for Ambulatory Settings

**BASIC SYMPTOM CHECK**
Does the patient have symptoms of acute respiratory infection? (such as fever, cough, shortness of breath, myalgias)

- **No**
  - Proceed as routine visit

- **Yes**
  - **Rooming**
    - Give patient a procedure mask if not already wearing a mask
    - Place masked patient in private room with door closed
    - Keep distance from patient (about 6 feet)
    - Anyone accompanying the patient should also be masked
    - Immediately after patient is in private room, apply Droplet/Contact sign to door

**Assessment, Testing and Treatment Plan**
- Notify Provider and/or RN
- Provider and/or RN can enter the room wearing appropriate droplet contact precautions. If PPE supplies are low or if clinics have initiated a technology-assisted protocol, patient can be contacted from outside the room by phone or Zoom
- Assess for symptoms of acute respiratory infection (such as fever, new cough, new shortness of breath, myalgias, etc.)
- Refer to PPE Recommendations and Testing Criteria posted on [https://one.uwmedicine.org/coronavirus](https://one.uwmedicine.org/coronavirus)
- Perform testing for SARS-CoV-2 as clinically appropriate.

**Patient Disposition**
- Home: Hand home discharge instructions
- Hospitalization: Please call Infection Prevention for coordination

**Post-discharge Cleaning**
For suspected or confirmed COVID-19, proceed with room cleaning after the patient is discharged:
- No downtime of room is required
- Treat cleaning as Droplet/Contact Precautions
- Clean room with Mask, Goggles/Face shield, Gloves, and Gown
- Use standard cleaners (e.g. Quat, with appropriate contact time)
- Let it dry
- Room can re-open
- Waste needs to be double bagged and then processed in normal medical waste stream

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1. **SARS-CoV-2 sample collection**: Nasopharyngeal swabs often generate a strong cough reflex. Standard/Contact/Droplet precautions are recommended. For additional instructions, please refer to the UW Laboratory Test Guide

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**Infection Prevention Teams**:
*UWMC – ML/CCL* (206) 598-6190
*UWMC-NW* (206) 668-1705
*HMC* (206) 744-3000